



Terms & Conditions

Last updated: 03/10/2026

Please read these terms and conditions carefully before signing. By signing, you agree to be bound by these terms.

1. Driving License And Fitness To Drive

Licence Check: You must hold a valid provisional, full, or international driving licence. I must check your driving licence before your first lesson. It must be an original and not a copy or photograph.

Eyesight: You must meet the legal eyesight requirement. You must be able to read a standard number plate from 20 metres (with glasses or contacts if needed).

Fitness: You must not be under the influence of alcohol, drugs, or prescription medication that affects driving capability. If I believe you are unfit to drive, the lesson will be cancelled immediately, and you will be charged the full lesson fee.

2. Bookings And Cancellations

24-Hour Notice: You must give at least 24 hours' notice to cancel or reschedule an agreed lesson.

Late Cancellations: If you cancel with less than 24 hours' notice, you must pay the full fee for that lesson.

Instructor Cancellations: I reserve the right to rearrange lessons due to mechanical breakdown, extreme weather, illness, or driving test clashes. I will give you as much notice as possible.

Punctuality: I will wait up to 20 minutes at the agreed pickup point. If you do not arrive within the time limit, the lesson is cancelled, and you will be charged the full lesson fee. If I am running late, I will text you and add the lost time to the end of the lesson or a future booking.

3. Payments, Block Bookings, And Refunds

Payment Timing: All individual lessons must be paid for in advance.

Block Booking Discount: A 10% discount is applied to upfront payments for a 10-hour block booking.

3-Month Expiry: All funds held on account must be used within 3 months of the purchase date. Any unused hours or funds remaining after 3 months will expire and are non-refundable.

Any funds remaining after you pass your practical driving test will be refunded. Any refund will be completed within 10 days of receiving your accounts details for the transfer.

14-Day Cooling-Off Period: You have a legal right to cancel a block booking package within a 14-day cooling-off period from the date of purchase. This refund is only available if no lessons have been started within that block. Once the first lesson of a block booking has commenced, the package becomes non-refundable. This does not affect refunds due to passing your test.

4. Driving Tests

Booking: You must consult with me before booking your practical driving test to ensure the car is available.

Vehicle Refusal: I reserve the right to withhold the use of my car for the driving test if I believe your driving standard is unsafe or does not meet test requirements.

Test Day Fee: The test day is charged at a flat rate of a 2 hour lesson to cover the pre-test drive, the test itself, and the journey home.

5. Liability & Vehicle Damage

Fines: You are legally responsible for any motoring offences, speeding fines, or parking tickets incurred while you are driving the training vehicle.

Accidents: The vehicle is fully insured for tuition and tests. However, if an accident is caused by your deliberate failure to follow my direct instructions, you may be held liable for the insurance excess up to £1500

6. Complaints And Governing Law

Resolution: If you have any complaints, please discuss them with me directly so we can try to find a solution.

If we are unable to resolve the issue you may make a formal complaint to the DVSA Registrar

Law: These terms are governed by the laws of England and Wales / Scotland / Northern Ireland.

A legal disclaimer

This privacy policy complies with UK GDPR and Data Protection Act guidelines. It covers what data I collect (such as names, address, phone number, and lesson progress), why I use it, how I keep it secure, and your rights as a student.

Privacy Policy - the basics

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I, Daniel Prince, trading as, Eastside Driving School respects your privacy and I am committed to protecting your personal data. This privacy policy explains how I collect, use, and safeguard your personal information when you take driving lessons or in contacting me.

1. Information I Collect

Contact details: Full name, address, email address, and phone number.

Identification details: Date of birth and provisional driving licence number (including check codes).

Lesson records: Dates and times of lessons, progress tracking, test results, and notes on driving ability.

Financial data: Records of payments made, bank details for refunds (cash or bank transfer records).

2. How I Use Your Information

To provide and manage driving tuition.

To communicate with you regarding lesson bookings, changes, and test appointments.

To keep accurate accounting and business records.

To protect both parties in the event of any dispute or claim related to training or payments.

3. Data Storage And Security

Paper records (such as progress cards or booking diaries) are stored securely in a locked location or with me at all times.

Digital records (such as booking apps, emails, and texts) are kept on password-protected devices.

I will never sell or share your data with third-party marketing companies. Data is only shared when legally required (e.g. Police or the DVSA)

4. How Long I Keep Your Data

I retain your personal data and lesson records for up to 6 years (standard accounting timeframe) after your last lesson or test to comply with tax and legal obligations.

Photos for social media (such as passing your test) are only posted with your explicit, separate consent.

5. Your Rights

You have the right to request access to the personal data I hold about you, ask for corrections, or request that I delete your data when it is no longer required.

6. Marketing And Social Media

I follow the standards set out in the advertising codes of practice

Comply with privacy and data protection legislation

I will not share client information, images or videos without explicit written consent

Not distribute, circulate or publish footage from in-car cameras without consent

Not send messages, images or emojis to pupils that could be seen as offensive or unprofessional

7. Contact Me

If you have any questions about this privacy policy or how your data is handled, please contact:
Dan Prince

Email: dan@eastsidedrivingschool.co.uk

07454810676

Permissions

Please indicate below which uses you agree to.

- ☐ Photographs of me may be taken, for example following a driving test
- ☐ Photographs or video of me may be published on social media.
- ☐ Photographs or video of me may be used on Eastside Driving School website
- ☐ Photographs or video of me may be used in printed and digital advertising, including leaflets and vehicle signage
- ☐ My first name may appear alongside the photograph or video
- ☐ A review or testimonial I have provided may be used alongside my first name

Consent may be withdrawn at any time. Please notify me and I will cease using the material and remove it from any platform under my control as soon as reasonably possible.

Once material has been published online, third parties may copy or share it. I am unable to recover copies held by others.

I will not sell your photographs or video, nor use them in any manner likely to cause you embarrassment.

Declaration

I confirm that I have read and understood the terms and conditions stated above

Name: _____

Signature: _____

Date: _____

Parent or guardian declaration - required for pupils under 18

I confirm that I am the parent or legal guardian of the pupil named above and consent to the uses indicated.

Name: _____

Relationship to pupil: _____

Signature: _____

Date: _____

In the case of pupils under 18, I will not publish a full name, age, school or home area.